



BEST AVAILABLE COPY

14 (R1-0125) Frank Galdes is on the RITEPAGE

File Edit Tools Help

RITEPAGE Synchronize New Discussion New Project

Active Discussions History Projects Overview

| Project | Owner | Description | Status |
|---|----------------|---|----------|
| Agenda's from Internal Meetings | Frank Galdes | Use this project for all agendas & meeting notes from internal ... | Resolved |
| R1 Pilot | Frank Galdes | Use this project for all pilot plans, issues, schedules, deploym... | Resolved |
| Patent Discussions | Frank Galdes | Use this project for any discussions around patents for both e... | Open |
| Feature Discussions - R1 | Frank Galdes | Use this project for any discussions regarding R1 features. | Open |
| Business Plans | Frank Galdes | Use this project for all of the work we do around business pla... | Open |
| Competition Watch | Frank Galdes | Use this project to track all of our competitors. | Open |
| Customer Meeting Notes | Frank Galdes | Use this project to memorialize any external meeting with cust... | Resolved |
| General Status | Frank Galdes | Use this project to track our evolving plans - e.g. discussions ... | Resolved |
| Grab Bag | Frank Galdes | Use this project when you need to send a Ritemail that doesn... | Resolved |
| RITEPAGE Live Product Demo | Doug VanDyke | Currently, the RITEPAGE product demo is an old version of t... | Open |
| High Level Strategy - Closing Venture ... | Doug VanDyke | This project will define our High Level Strategy for Closing Ve... | Open |
| Database Discussions | Dayle Woolston | This project will contain discussions of different database alte... | Open |
| The September Release | Frank Galdes | Use this project to discuss issues related to the rapidly evolvi... | Resolved |
| The Annaouna Release | Frank Galdes | Annaouna will be the code name of our release focused on | Resolved |

Description Documents Team Discussions

| Subject | From | Due Date | Status |
|---|--------------|------------|--------------|
| Competition Section for Exec Summary | Doug VanDyke | 7/9/2002 | Resolved |
| Create the ePlan | Doug VanDyke | 7/19/2002 | Resolved |
| RITEPAGE Architecture Diagram | Doug VanDyke | 7/19/2002 | Resolved |
| Status Check - July 16th Agenda | Doug VanDyke | 7/16/2002 | Resolved |
| Thoughts on Moving Forward | Frank Galdes | 7/18/2002 | Resolved |
| Funding Options | Frank Galdes | 7/30/2002 | Resolved |
| Product Brochure | Frank Galdes | 11/13/2002 | Not Resolved |
| RITEPAGE Salary Schedules | Frank Galdes | 8/7/2002 | Resolved |
| Elevator Pitch | Doug VanDyke | 8/22/2002 | Resolved |
| Another Cut at the Investor Presentation | Frank Galdes | 8/30/2002 | Postponed |
| The RITEPAGE Exec - 1 Page Summary | Frank Galdes | 10/18/2002 | Resolved |
| Susan Trainer Meeting Notes | Frank Galdes | 8/20/2002 | Resolved |
| Pricing Models | Frank Galdes | 10/16/2002 | Resolved |
| Our Positioning... Random Thoughts... | Frank Galdes | 8/28/2002 | Resolved |
| Meetings in September | Frank Galdes | 10/4/2002 | Resolved |
| Triangulating on ROI, Target Market & Pricing Model | Frank Galdes | 9/6/2002 | Postponed |
| Interesting Article on Venture Funding | Frank Galdes | 9/6/2002 | Resolved |
| Exec Summary - The Last Update | Frank Galdes | 9/18/2002 | Resolved |
| ADMIN | Frank Galdes | | Idle |
| Our Latest Investor Presentation | Frank Galdes | 11/29/2002 | Resolved |
| Another Take at the Executive Summary | Frank Galdes | 11/15/2002 | Resolved |
| Pricing Model - Please Review | Frank Galdes | 10/3/2002 | Resolved |

Outbox 2

FIGURE 1A

File Edit Tools Help

RITEPAGE Synchronize New Discussion New Project

Active Discussions History Projects Overview

| Project | Owner | Description | Status |
|---|----------------|---|----------|
| Agenda's from Internal Meetings | Frank Galdes | Use this project for all agendas & meeting notes from internal ... | Resolved |
| R1 Pilot | Frank Galdes | Use this project for all pilot plans, issues, schedules, deploym... | Resolved |
| Patent Discussions | Frank Galdes | Use this project for any discussions around patents for both e... | Open |
| Feature Discussions - R1 | Frank Galdes | Use this project for any discussions regarding R1 features. | Open |
| Business Plans | Frank Galdes | Use this project for all the work we do around business pla... | Open |
| Competition Watch | Frank Galdes | Use this project to track all of our competitors. | Open |
| Customer Meeting Notes | Frank Galdes | Use this project to memorialize any external meeting with cust... | Resolved |
| General Status | Frank Galdes | Use this project to track our evolving plans - e.g. discussions ... | Resolved |
| Grab Bag | Frank Galdes | Use this project when you need to send a Ritemail that doesn... | Resolved |
| RITEPAGE Live Product Demo | Doug VanDyke | Currently, the RITEPAGE product demo is an old version of t... | Open |
| High Level Strategy - Closing Venture ... | Doug VanDyke | This project will define our High Level Strategy for Closing Ve... | Open |
| Database Discussions | Dayle Woolston | This project will contain discussions of different database alte... | Open |
| The September Release | Frank Galdes | Use this project to discuss issues related to the rapidly evolvi... | Resolved |
| The Annapurna Release | Frank Galdes | Annapurna will be the code name of our release focused on ... | Resolved |

Description Documents Team Discussions

Random Remail Phone Number Role

| | | | |
|------------------------|------------------------|--|--|
| Frank Galdes | fgaldes@ritepage.com | | |
| Doug VanDyke | dvandyke@ritepage.com | | |
| Michael Lehman | mlehman@ritepage.com | | |
| Dayle Woolston | dwoolston@ritepage.com | | |
| Craig Kiantz | ckiantz@ritepage.com | | |
| dudley@onemail.com | dudley@onemail.com | | |
| fgaldes@yahoo.com | fgaldes@yahoo.com | | |
| fgrace2000@hotmail.com | fgrace2000@hotmail.com | | |
| sib@acm.org | sib@acm.org | | |
| susan@trainerpr.com | susan@trainerpr.com | | |

Outbox

FIGURA 1B

File Edit Tools Help

RITEPAGE

Synchronize New Discussion New Project

Active Discussions History Projects Overview

| Project | Owner | Description | Status |
|---|----------------|---|----------|
| Agenda's from Internal Meetings | Frank Galdes | Use this project for all agendas & meeting notes from internal ... | Resolved |
| R1 Pilot | Frank Galdes | Use this project for all pilot plans, issues, schedules, deploym... | Resolved |
| Patent Discussions | Frank Galdes | Use this project for any discussions around patents for both e... | Open |
| Feature Discussions - R1 | Frank Galdes | Use this project for any discussions regarding R1 features. | Open |
| Business Plans | Frank Galdes | Use this project for all our network wide data around business pla... | Open |
| Competition Watch | Frank Galdes | Use this project to track all of our competitors. | Open |
| Customer Meeting Notes | Frank Galdes | Use this project to memorialize any external meeting with cust... | Resolved |
| General Status | Frank Galdes | Use this project to track our evolving plans - e.g. discussions ... | Resolved |
| Grab Bag | Frank Galdes | Use this project when you need to send a Ritemail that doesn't... | Resolved |
| RITEPAGE Live Product Demo | Doug VanDyke | Currently, the RITEPAGE product demo is an old version of t... | Open |
| High Level Strategy - Closing Venture ... | Doug VanDyke | This project will define our High Level Strategy for Closing Ve... | Open |
| Database Discussions | Dayle Woolston | This project will contain discussions of different database alte... | Open |
| The September Release | Frank Galdes | Use this project to discuss issues related to the rapidly evolvi... | Resolved |
| The Annapurna Release | Frank Galdes | Annapurna will be the code name of our release focused on ... | Resolved |

Description Documents Team Discussions

| Filename | Size | Owner | Date | D/L |
|--|--------|--------------|----------------------|-----|
| <input type="checkbox"/> Product Data Sheet (v7).doc | 317440 | Frank Galdes | 9/19/2002 6:45:00 PM | N |
| <input type="checkbox"/> Product Data Sheet (v9).doc | 320000 | Frank Galdes | 9/20/2002 | N |
| <input type="checkbox"/> RITEPAGE Product Data Sheet.pdf | 227161 | Doug VanDyke | 9/20/2002 | Y |
| <input type="checkbox"/> RITEPAGE Product Data Sheet (v12).pdf | 227452 | Doug VanDyke | 9/25/2002 | Y |
| <input type="checkbox"/> Ritepage Investor Pres 08-12-02b.ppt | 769536 | Frank Galdes | 8/13/2002 | Y |
| <input type="checkbox"/> Ritepage Investor Pres 08-13-02.ppt | 770048 | Frank Galdes | 8/13/2002 | N |
| <input type="checkbox"/> Ritepage Investor Pres 08-20-02.ppt | 902144 | Frank Galdes | 8/20/2002 | N |
| <input type="checkbox"/> RITEPAGE Executive Summary - 1 pager... | 34816 | Frank Galdes | 8/13/2002 | Y |
| <input type="checkbox"/> RITEPAGE Executive Summary - 1 pager... | 35328 | Frank Galdes | 8/13/2002 | N |
| <input type="checkbox"/> RITEPAGE Executive Summary - 020812... | 32768 | Frank Galdes | 8/20/2002 | Y |
| <input type="checkbox"/> RITEPAGE Executive Summary (v19).doc | 31744 | Frank Galdes | 10/9/2002 | N |
| <input type="checkbox"/> RITEPAGE Executive Summary (v20).doc | 36352 | Frank Galdes | 10/9/2002 | Y |
| <input type="checkbox"/> Susan Trainer 2002_08_14(v1).doc | 26112 | Frank Galdes | 8/15/2002 | N |
| <input type="checkbox"/> YearlyBudgetSimplified_r1.xls | 128000 | Frank Galdes | 8/20/2002 | Y |
| <input type="checkbox"/> RitepagePriceListV1.xls | 53760 | Doug VanDyke | 8/21/2002 | Y |

Download and Open Attachments from this Project Download Attachments from this Project

Outbox: 2

Figure 1c

File Edit Tools Help

RITEPAGE

Synchronize New Discussion New Project

Active Discussions History Projects Overview

Agenda Finalize Agenda View Manage Show My Open Projects

All Open Projects

| Project | Owner | Close Date | Priority | Location | Dept | Key |
|---------------------------------|--------------|------------|----------|----------|--------------|-----|
| Agenda's from Internal Meetings | Frank Galdes | 12/31/2002 | | | | |
| R1 Pilot | Frank Galdes | 12/31/2002 | | | | |
| Patent Discussions | Frank Galdes | 12/31/2003 | 2 | NA-West | Engineering | |
| Feature Discussions - R1 | Frank Galdes | 4/30/2003 | 2 | NA-West | Engineering | |
| Business Plans | Frank Galdes | 4/30/2003 | 1 | NA-West | Business Dev | |

Communication

The Team

| Participant | Email | Phone Number | Mobile |
|----------------|------------------------|--------------|--------|
| Frank Galdes | fgaldes@ritepage.com | | |
| Doug VanDyke | dvandyke@ritepage.com | | |
| Michael Lehman | mlehman@ritepage.com | | |
| Dayle Woolston | dwoolston@ritepage.com | | |
| Craig Krantz | ckrantz@ritepage.com | | |

All RITEPAGE Discussions

| Subject | # | From | Due Date | Status |
|---|----|----------------|-----------|--------------|
| Agenda's R1 Functionality | 15 | Frank Galdes | 7/5/2002 | Resolved |
| DB Values for TYPENAME & STATUS | 7 | Frank Galdes | 7/9/2002 | Postponed |
| Synchronizing New Users - the First Synchronization | 11 | Frank Galdes | 7/31/2002 | Resolved |
| Tagging Ritemails for Future Use | 9 | Frank Galdes | 7/31/2002 | Resolved |
| Controlling Access to Project Info (Co-Manage) | 8 | Frank Galdes | 7/12/2002 | Postponed |
| Focus | 1 | Dayle Woolston | 9/1/2002 | Open |
| Focus Features | 1 | Dayle Woolston | 7/10/2002 | Resolved |
| Inbox | 14 | Dayle Woolston | 7/31/2002 | Resolved |
| RITEPAGE Nomenclature | 19 | Doug VanDyke | 8/30/2002 | Not Resolved |
| RITEPAGE Attachment Architecture | 6 | Michael Lehman | 7/26/2002 | Resolved |
| Editing and/or Retracting RITEMAIL/Replies | 4 | Michael Lehman | 8/22/2002 | Postponed |
| "Premiere" Release Feature List | 8 | Michael Lehman | 9/13/2002 | Postponed |
| ritepage editor window commands | 4 | Craig Krantz | 7/31/2002 | Resolved |
| Project & Opportunity States | 10 | Frank Galdes | 9/30/2002 | Resolved |
| REAP Preambles | 4 | Frank Galdes | 7/31/2002 | Resolved |
| Big Ticket Items for R1 | 6 | Frank Galdes | 7/31/2002 | Resolved |

Outbox: 2

FIGURE 2A

RTTEPAGE

Active Discussions: History Projects Overview View Manage Show My Open Projects

| Project | Owner | Close Date | Priority | Location | Dept |
|---------------------------------|--------------|------------|----------|----------|--------------|
| Agenda's from Internal Meetings | Frank Galdes | 12/31/2002 | | | |
| R1 Pilot | Frank Galdes | 12/31/2002 | | | |
| Patent Discussions | Frank Galdes | 12/31/2003 | 2 | NA-West | Engineering |
| Feature Discussions | Frank Galdes | 4/30/2003 | 2 | NA-West | Engineering |
| Business Plans | Frank Galdes | 4/30/2003 | 1 | NA-West | Business Dev |

Communications: Repair

Partner Lead Qualification Proj

- Preliminary Analysis
- Functional Area Buyoff
 - Marketing Buy In
 - Product Management B
 - Professional Services B
 - Sales Buy In
- Exec Staff Review

Functional Area Buyoff
Sales Buy In

Overview Discussions People

Status and Documentation

Not Started Closed Blocked In Progress Warning

Description Notes

104 120 110 112 106

33 RTTEPAGE Discussions: 0 Unread 31 Due Modules synchronized RTTEPAGE at 2/26/2003 4:07:54 PM Outbox: 3

FIGURE 2 B

1 (RIP-5125) Frank Galdes is on the RITEPAGE

Active Discussions: History Projects Overview

Agenda Finalize Agenda View Manage Show: My Open Projects

All Open Projects

| Project | Owner | Close Date | Priority | Location | Dept |
|---------------------------------|--------------|------------|----------|----------|--------------|
| Agenda's from Internal Meetings | Frank Galdes | 12/31/2002 | | | |
| R1 Pilot | Frank Galdes | 12/31/2002 | | | |
| Patent Discussions | Frank Galdes | 12/31/2003 | 2 | NA-West | Engineering |
| Feature Discussions R1 | Frank Galdes | 4/30/2003 | 2 | NA-West | Engineering |
| Business Plans | Frank Galdes | 4/30/2003 | 1 | NA-West | Business Dev |

Communication Ritepage

Partner Lead Qualification Proj

- Preliminary Analysis
- Functional Area Buyoff
 - Marketing Buy In
 - Product Management B
 - Professional Services B
 - Sales Buy In
- Exec Staff Review

Functional Area Buyoff
Sales Buy In

Overview Discussions People

| Subject | From | Due Date |
|---|----------------|-----------|
| Agendas for functionality | Frank Galdes | 7/5/2002 |
| DB Values for TYPENAME & STATUS | Frank Galdes | 7/9/2002 |
| Synchronizing New Users - the First Synchronization | Frank Galdes | 7/31/2002 |
| Tagging Ritemails for Future Use | Frank Galdes | 7/31/2002 |
| Controlling Access to Project Info (Co-Managed) | Frank Galdes | 7/12/2002 |
| Focus | Dayle Woolston | 9/1/2002 |
| Focus Features | Dayle Woolston | 7/10/2002 |
| Inbox | Dayle Woolston | 7/31/2002 |
| RITEPAGE Nomenclature | Doug VanDyke | 8/30/2002 |
| RITEPAGE Attachment Architecture | Michael Lehman | 7/26/2002 |

33 RITEPAGE Discussions: 0 Unread: 31 Due: 14 Modules Synchronized RITEPAGE at 2/26/2003 4:07:54 PM

Outbox: 3

FIGURE 2C

| | | | | |
|--|--|---|--|---|
| <p>My RITEPAGE Process</p> <p>Folder: 123456</p> <p>Disclosure</p> <p>Folder Details Team Documents Process</p> <p><input type="checkbox"/> Disclosure</p> <ul style="list-style-type: none"> <input type="checkbox"/> <input checked="" type="checkbox"/> Step 1: Prep Disclosure <input type="checkbox"/> <input checked="" type="checkbox"/> Step 2: Prepare Summary <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Complete Summary <input checked="" type="checkbox"/> Distribute Disclosure <input checked="" type="checkbox"/> Docket Summary <input type="checkbox"/> <input checked="" type="checkbox"/> Step 3: Set Filing Priority | | <p><input checked="" type="checkbox"/> Step 2: Prepare Summary</p> <p>Status CLOSED</p> <p><input checked="" type="checkbox"/> Complete Summary</p> <p>Description:</p> <p>Complete the disclosure summary; be sure inventor signs off on summary. Attach completed summary to this step.</p> <p>Note:</p> <p>Summary has been completed and is attached.</p> <p><input checked="" type="checkbox"/> Completed Summary</p> <p><input checked="" type="checkbox"/> Clarifying Question on Your Invention</p> <p><input checked="" type="checkbox"/> What Does the "Blue Tooth X" Really Do?</p> <p>123456Summary.doc</p> <p>CLOSED</p> <p>CLOSED</p> | | <p>New Discussion</p> <p>New Folder</p> <p>Logout</p> <p>Help</p> |
|--|--|---|--|---|

142

140

FIGURE 2D

| | | | |
|---|----------|--|------------------|
| Agenda Editor | | Send Preview Cancel | |
| 162 | Project | Feature Discussions - R1 | |
| 164 | Subject | Review Postponed/UnResolved Issues for R1 | |
| 166 | Due Date | Friday | January 17, 2003 |
| 168 | To | Frank Galdes; Michael Lehman; Dayle Woolston | |
| Introductory Comments 170 | | | |
| <div> </div> | | | |
| <p>All</p> <p>Please review the following items and be prepared to discuss at Friday's weekly meeting.</p> <p>Conference call 1-800-512-1212 Pass Code 2554, 8:00 a.m. PST.</p> <p>Thx - fgj</p> <p style="text-align: right;">172</p> | | | |
| <div> </div> | | | |
| <p>Agenda Items</p> <p>1. Project: Feature Discussions - R1 (Frank Galdes)</p> <p> 1.1 DB Values for TYPENAME & STATUS (Frank Galdes)</p> <p> 1.2 Controlling Access to Project Info (Co-Managed) (Frank Galdes)</p> <p> 1.3 RITEPAGE Nomenclature (Doug VanDyke)</p> <p> 1.4 Editing and/or Retracting RITEMAIL/Replies (Michael Lehman)</p> <p> 1.5 "Premiere" Release Feature List (Michael Lehman)</p> | | | |

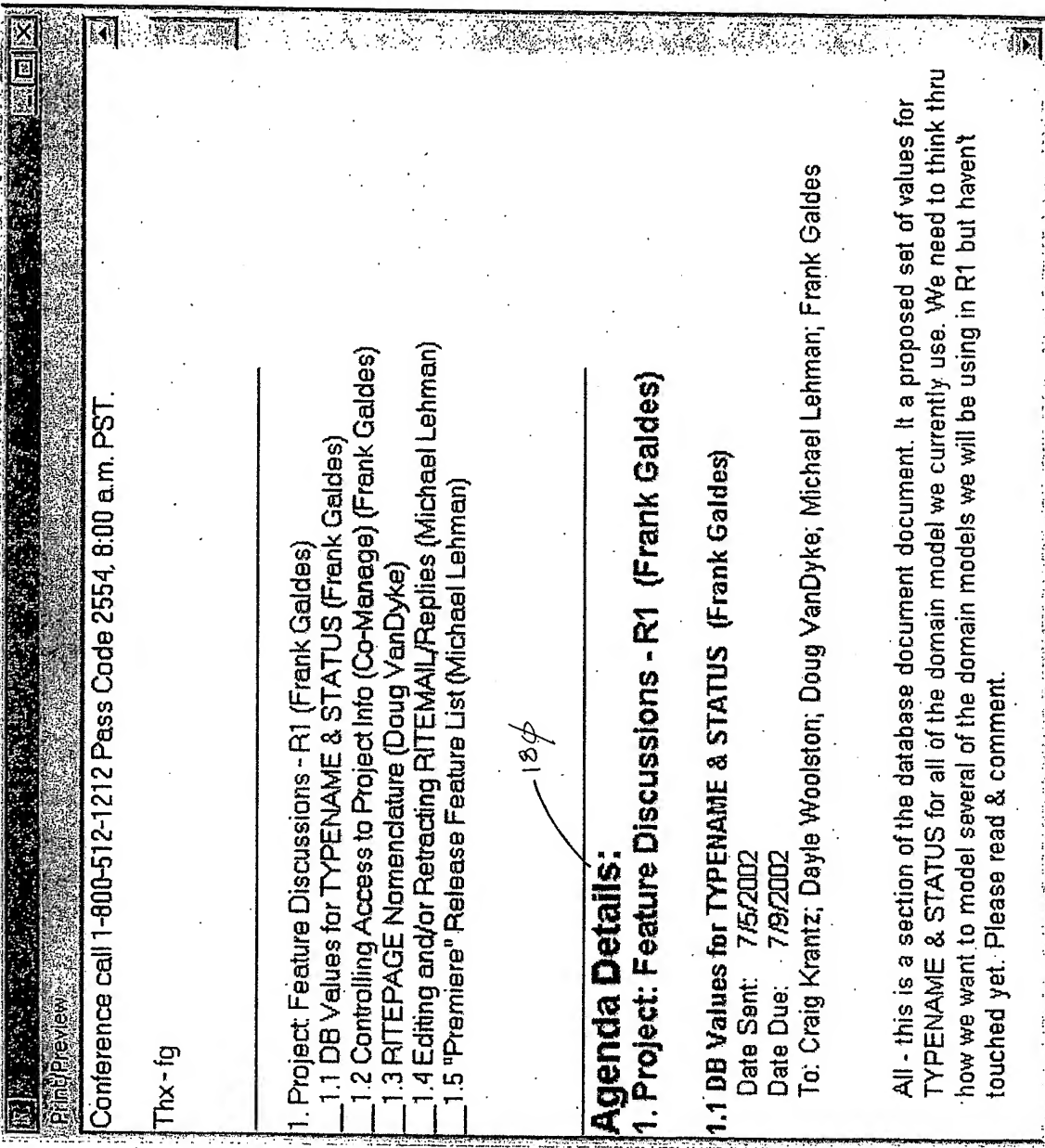


Figure 3c

(RP-Biz) Frank Galdes is on the RITEPAGE!

File Edit Tools Help

RITEPAGE 18 20 Synchronize New Discussion New Project

Active Discussions History Projects Overview 22

Reply 190 Forward 192 Manage 194 Unfocus 196 Find 198 Show All Unread 46 There Mine 214

| Subject | From | Sent | Due Date | Project |
|--|----------------|----------------|------------|----------------------------------|
| RITEPAGE Update | Frank Galdes | 01/15/03 14:12 | 1/31/2003 | Investor, Customer Meeting Notes |
| RITEPAGE Server... | Michael Lehman | 12/17/02 16:26 | 2/28/2003 | e2open |
| RITEPAGE Server Setup | Michael Lehman | 12/16/02 11:49 | 1/16/2003 | R1 Pilot |
| RITEPAGE Feedback | Frank Galdes | 01/23/03 17:01 | 2/14/2003 | |
| RITEPAGE Appliance Pro Forma | Frank Galdes | 12/10/02 22:44 | 12/20/2002 | Business Plans |
| Project Categories Overview | Michael Lehman | 02/02/03 20:59 | 3/2/2003 | Feature Discussions - R1 |
| Product Roadmap & Pricing Considerati... | Frank Galdes | 03/04/03 22:32 | 3/14/2003 | Business Plans |
| Process for Patent Application | Frank Galdes | 01/23/03 13:48 | 1/31/2003 | |
| Presentations Given to Value Science | Frank Galdes | 11/14/02 08:23 | 2/28/2003 | Value Science |
| Some Next Steps | Michael Lehman | 02/01/03 20:01 | 3/1/2003 | |

Subject: RITEPAGE Update
Project: Investor, Customer Meeting Notes
To: Frank Galdes, matthew.fisher@bingham.com

Status: Open
Sent: 01/15/2003
Due: 01/31/2003
From: Frank Galdes

Description Discussion All Information Participation

<http://Attachment//>
[Name: Em and Kate.jpg, Size: 167342]

matthew.fisher@bingham.com: VIA e-mail: 1/16/2003 11:41:58 AM
Very good. Mike is a great resource for you to have available.

---Original Message---
From: Frank Galdes (mailto:fgaldes@ritepage.com)
Sent: Thursday, January 16, 2003 11:38 AM
To: matthew.fisher@bingham.com
Subject: [R] RITEPAGE Update ([C3AE6CB])

Frank Galdes: 1/16/2003 11:37:15 AM
Talked to Mike at home. Good discussion.

Sierra does not do early stage - they want to find companies w/\$1M in revenues. Had some good advice in our short call. He will point me at investors that do early stage.

65 RITEPAGE Discussions: 0 Unread: 63 Due: (You last synchronized RITEPAGE at 3/13/2003 6:21:13 AM) Outbox: 0

FIGURE 4A

240

250

(RP-Biz) Frank Galdes is on the RITEPAGE!

File Edit Tools Help

RITEPAGE

Synchronize New Discussion New Project

Active Discussions History Projects Overview

Reply Forward Manage Unfocus Find Show All Unread Due 46 C Theirs C Mine

| Subject | From | Sent | Due Date | Project |
|--|----------------|----------------|------------|---------------------------------|
| RITEPAGE Update | Frank Galdes | 01/15/03 14:12 | 1/31/2003 | Investor Customer Meeting Notes |
| RITEPAGE Server... | Michael Lehman | 12/17/02 16:26 | 2/28/2003 | e2open |
| RITEPAGE Server Setup | Michael Lehman | 12/16/02 11:49 | 1/16/2003 | R1 Pilot |
| RITEPAGE Feedback | Frank Galdes | 01/23/03 17:01 | 2/14/2003 | |
| RITEPAGE Appliance Pro Forma | Frank Galdes | 12/10/02 22:44 | 12/20/2002 | Business Plans |
| Project Categories Overview | Michael Lehman | 02/02/03 20:59 | 3/2/2003 | Feature Discussions - R1 |
| Product Roadmap & Pricing Considerati... | Frank Galdes | 03/04/03 22:32 | 3/14/2003 | Business Plans |
| Process for Patent Application | Frank Galdes | 01/23/03 13:48 | 1/31/2003 | |
| Presentations Given to Value Science | Frank Galdes | 11/14/02 08:23 | 2/28/2003 | Value Science |
| Some Next Steps | Michael Lehman | 02/01/03 20:01 | 3/1/2003 | |

Subject: RITEPAGE Update
Project: Investor Customer Meeting Notes
To: Frank Galdes: matthew.fisher@bingham.com
Description: Discussion All Information Participation

matthew.fisher@bingham.com: VIA e-mail: 1/16/2003 11:41:58 AM
Very good. Mike is a great resource for you to have available.

-----Original Message-----
From: Frank Galdes [mailto:fgaldes@ritepage.com]
Sent: Thursday, January 16, 2003 11:38 AM
To: matthew.fisher@bingham.com
Subject: [R] RITEPAGE Update..... [[C3AE6CB]]

Frank Galdes: 1/16/2003 11:37:15 AM.
Talked to Mike at home. Good discussion.

Sierra does not do early stage - they want to find companies w/\$1M in revenues. Had some good advice in our short call. He will point me at investors that do early stage.
Thx.

65 RITEPAGE Discussions: 0 Unread 63 Due (You last synchronized RITEPAGE at 1/14/2003 12:13:21 AM) Outbox: 0

Figure 4B

(RP-Biz) Frank Galdes is on the RITEPAGE!

RITEPAGE 16 18 20 Synchronize New Discussion New Project

Active Discussions History Projects Overview

Reply Forward Manage Unfocus Find Show All Unread Thers C Due 46 C Mine

| Subject | From | Sent | Due Date | Project |
|--|------------------|----------------|------------|----------------------------------|
| RITEPAGE Update | Frank Galdes | 01/15/03 14:12 | 1/31/2003 | Investor: Customer Meeting Notes |
| RITEPAGE Server... | 2 Michael Lehman | 12/17/02 16:26 | 2/28/2003 | e2open |
| RITEPAGE Server Setup | 1 Michael Lehman | 12/16/02 11:49 | 1/16/2003 | R1 Print |
| RITEPAGE Feedback | 0 Frank Galdes | 01/23/03 17:01 | 2/14/2003 | |
| RITEPAGE Appliance Pro Forma | 4 Frank Galdes | 12/10/02 22:44 | 12/20/2002 | Business Plans |
| Project Categories Overview | 0 Michael Lehman | 02/02/03 20:59 | 3/2/2003 | Feature Discussions - R1 |
| Product Roadmap & Pricing Considerati... | 0 Frank Galdes | 03/04/03 22:32 | 3/14/2003 | Business Plans |
| Process for Patent Application | 0 Frank Galdes | 01/23/03 13:48 | 1/31/2003 | |
| Presentations Given to Value Science | 4 Frank Galdes | 11/14/02 08:23 | 2/28/2003 | Value Science |
| Some Next Steps | 0 Michael Lehman | 02/01/03 20:01 | 3/1/2003 | |

Subject: RITEPAGE Update
Project: Investor: Customer Meeting Notes
To: Frank Galdes; matthew.fisher@bingham.com

Description Discussion All Information Participation

Participant: Frank Galdes, matthew.fisher@bingham.com

65 RITEPAGE Discussions: 0 Unread: 63 Due: (You last synchronized RITEPAGE at 3/13/2003 12:43:21 AM) Outbox: 0

Figure 4c

RP-Biz Frank Galdes is on the RITEPAGE

RITEPAGE

Active Discussions: 22 History: 12 Projects: 14 Overview: 14

Reply Forward Manage Unfocus Find Show All Unread 46 Thers: 46 Due 46 Mine

| Subject | From | Sent | Due Date | Project |
|--|----------------|----------------|------------|----------------------------------|
| RITEPAGE Update | Frank Galdes | 01/15/03 14:12 | 1/31/2003 | Investor, Customer Meeting Notes |
| RITEPAGE Server... | Michael Lehman | 12/17/02 16:26 | 2/28/2003 | e2open |
| RITEPAGE Server Setup | Michael Lehman | 12/16/02 11:49 | 1/16/2003 | R1 Pilot |
| RITEPAGE Feedback | Frank Galdes | 01/23/03 17:01 | 2/14/2003 | |
| RITEPAGE Appliance Pro Forma | Frank Galdes | 12/10/02 22:44 | 12/20/2002 | Business Plans |
| Project Categories Overview | Michael Lehman | 02/02/03 20:59 | 3/2/2003 | Feature Discussions - R1 |
| Product Roadmap & Pricing Considerati... | Frank Galdes | 03/04/03 22:32 | 3/14/2003 | Business Plans |
| Process for Patent Application | Frank Galdes | 01/23/03 13:48 | 1/31/2003 | |
| Presentations Given to Value Science | Frank Galdes | 11/14/02 08:23 | 2/28/2003 | Value Science |
| Send Next Steps | Michael Lehman | 02/01/03 20:01 | 3/1/2003 | |

Subject: RITEPAGE Update
Project: Investor, Customer Meeting Notes
To: Frank Galdes; matthew.fisher@bingham.com

Status: Open
Sent: 01/15/2003
Due: 01/31/2003
From: Frank Galdes

Description: Discussion: All Information: Participation:

<http://Attachment//>
[Name: Em and Kate.jpg, Size: 167342]

Matt

Thanks for getting back. First the important stuff: Hannah Kate was born on November 20th, a planned C-section, 7 pounds. The first day she developed a breathing problem - so the first 24 hours were dicey. She stabilized by the second day. 7 weeks later she's doing quite well, she's over 10 pounds & delightful. (We still could use more sleep :-))

With regards to Garage, we are working w/Don Sanders (a reference to a reference...) - he has a relationship with Bill Reichert. My thinking is to contact Mike once we have a bit more traction with Garage (and Don).

Your offer to incorporate for \$1K is generous and I appreciate it. Money is tight - on the personal front, having number 2 has pushed things a little harder. On the business front other expenses are coming up, e.g. we've only filed provisional patents, so w

65 RITEPAGE Discussions: 0 Unread: 65 Due: 46 You last synchronized RITEPAGE at: 3/10/2003 12:13:21 AM Outbox: 0

Figure 4b

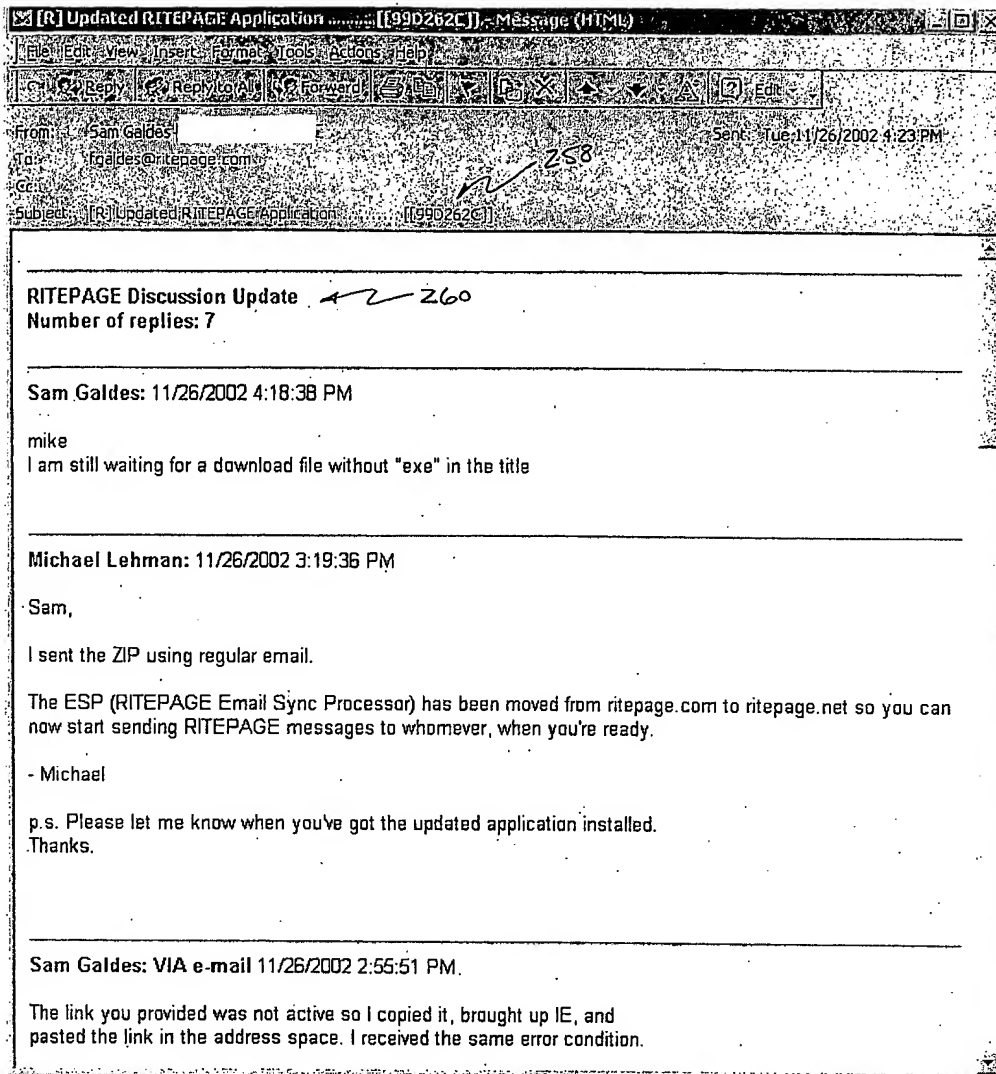


FIGURE 4E

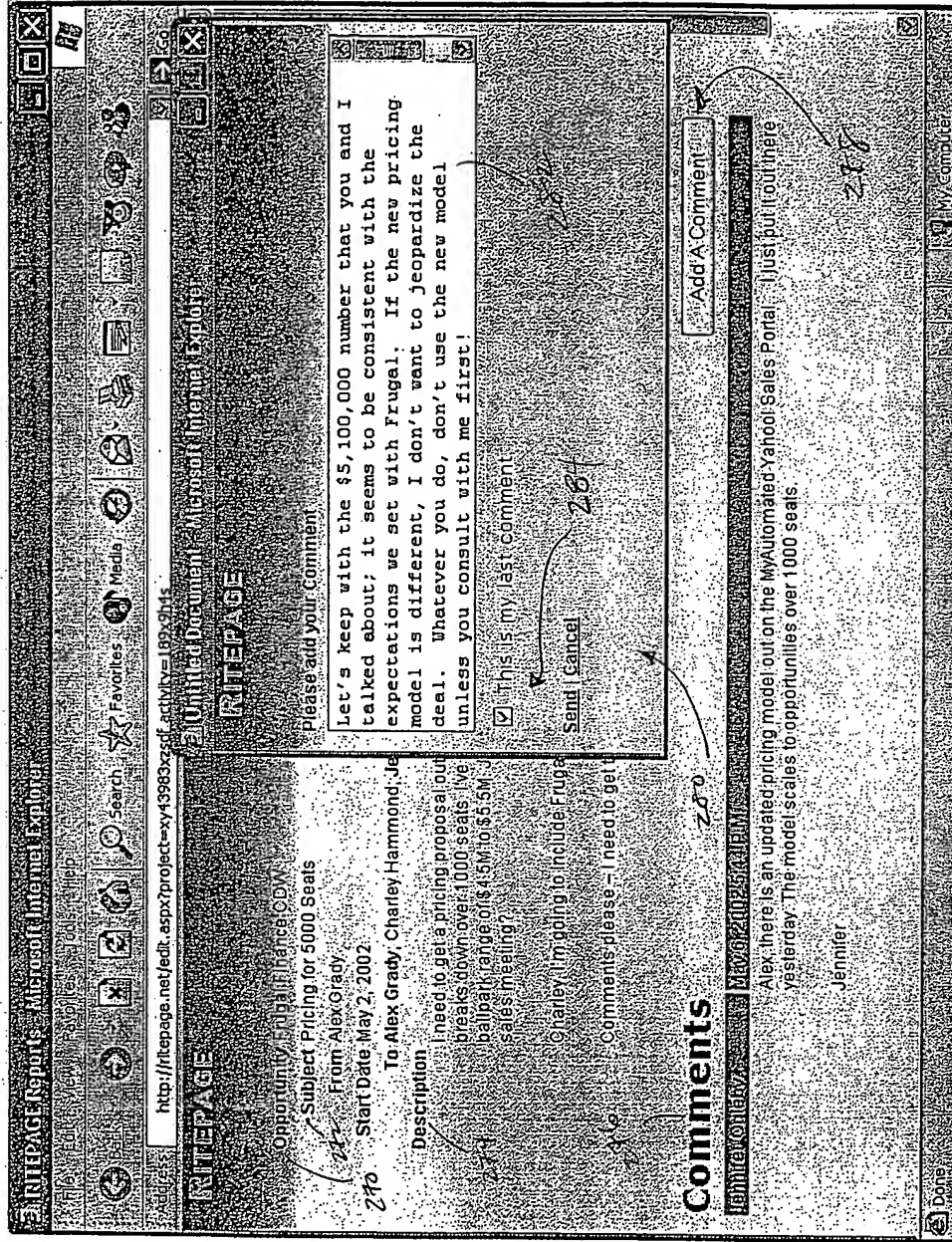


Fig. 4F

RITEPAGE Discussion Manager

Save Cancel

Subject: Required Product Features for Big Aussie Wireless Deal

Change Due Date Close this Discussion Reopen this Discussion

Select a New Due Date for this RITEPAGE Discussion

Friday January 24, 2003

Please provide a brief comment explaining why you changed the Due Date.

hamsa501@netscape.net: VIA e-mail: 1/13/2003 5:44:02 PM
 Charley - I will be travelling for the next week or two - so if I am a bit slow in responding, I will apologize in advance.

charleyhammond@demo1@yahoo.com: VIA e-mail: 1/13/2003 5:37:02 PM
 Frank - thanks for the intro.
 Henry - we do have a spec, it's a bit rough. I will dig up a copy and send it to you.
 Charley

hamsa501@netscape.net: VIA e-mail: 1/13/2003 5:36:02 PM
 Charley - in this latest release we have built quite a bit of infrastructure to support mobile devices. To understand what you need we would need to see a more rigorous spec.

FIGURE 54

RITEPAGE Discussion Manager

Save Cancel

Subject: Required Product Features for Big Aussie Wireless Deal

☐ Change Due Date
 ☐ Close this Discussion
 ☐ Reopen this Discussion

Select How You Want to Close this RITEPAGE Discussion

☒ Closed
☐ Postponed
☐ Not Applicable
☐ Not Resolved

Please provide a closing summary. Note that this summary will be published in system reports:

[Icons: Undo, Redo, Bold, Italic, Underline, Bulleted List, Numbered List, Indent Left, Indent Right, Outdent Left, Outdent Right]

hamsa501@netscape.net: VIA e-mail: 1/13/2003 5:44:02 PM
 Charley - I will be travelling for the next week or two - so if I am a bit slow in responding, I will apologize in advance.

charleyhammond_demo1@yahoo.com: VIA e-mail: 1/13/2003 5:37:02 PM
 Frank - thanks for the intro.
 Henry - we do have a spec, it's a bit rough. I will dig up a copy and send it to you.
 Charley

hamsa501@netscape.net: VIA e-mail: 1/13/2003 5:36:02 PM
 Charley - in this latest release we have built quite a bit of infrastructure to support mobile devices. To understand what you need we would need to see a more rigorous spec.

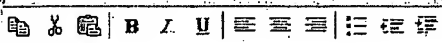
Figure 5B

Project Description

Save Cancel

Project:

Due Date: Friday July 11, 2003 ☐ Do not include in reports



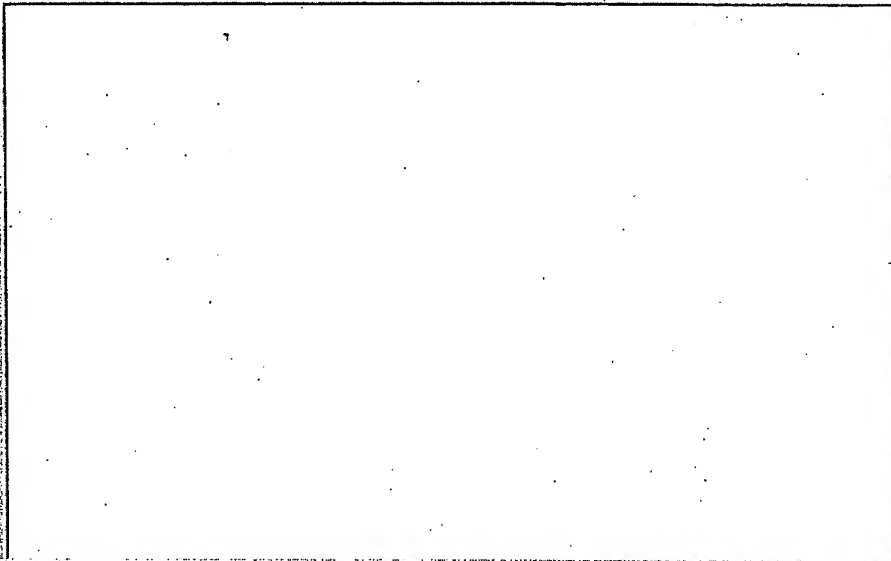


FIGURE 6A

My RITEPAGE New Project for Frank Galdes
Saturday, July 12, 2003 2:55 PM

Project

☐ This is private do not publish in reporting system.

RITEPATH: <No RITEPATH Selected>

Scope: ☐ None

Type: ☐ None

Track: ☐ None

Due Date:

(Use mm/dd/yy or mm/dd/yyyy)

To:

AddressBook

Description:

| |
|--|
| |
|--|

OK

Cancel

Figure 6B

RITEPAGE Discussion Editor

Send Save Cancel

Project: Feature Discussions - R1

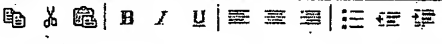
Subject:

Due Date: Friday July 11, 2003 Status: DRAFT

To: Select

☐ Do not send via email ☐ Do not allow this discussion to be forwarded in RITEPAGE

Description



Attachment

Figure 7

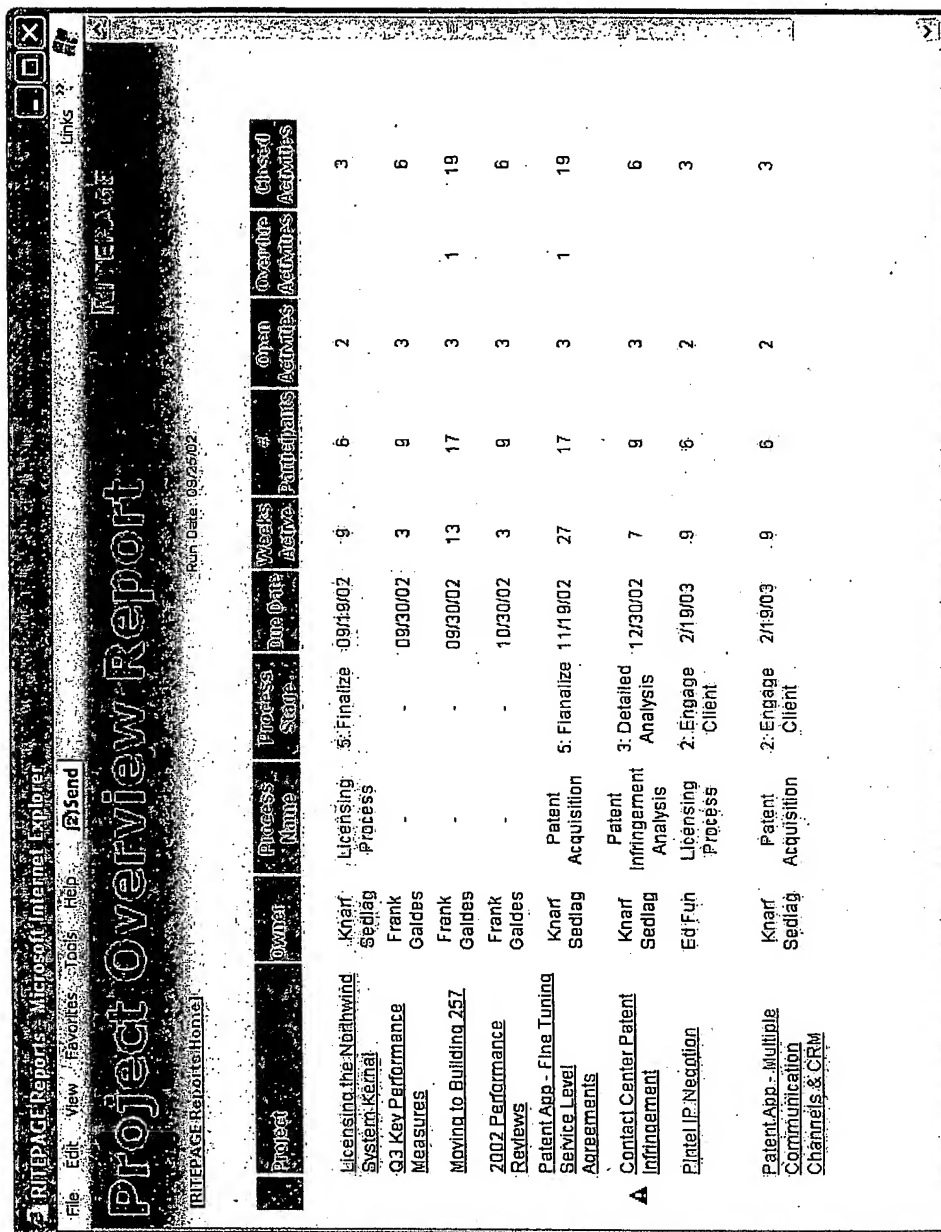


FIGURE 9A

RITPAGE Reports
Microsoft Internet Explorer
File Edit View Favorites Tools Help
Send
Links

Process | Activities | Team | Documents | Team Discovery | Team Demographics | Activity Lifecycle

Contact Center Patent Infringement

Project Owner: Knarf Sedag

Start Date: 7/9/02

Projected Close: 12/30/02

Date

Total Participants: 7

Process Name: Patent Infringement Analysis

Description: Investigate potential patent infringements in the contact center market segment - with special focus on

Open Activities: 3

Closed Activities: 6

Overdue Activities: 1

Current Step: 3 of 4

Step 4: Detailed Analysis

Process Steps: Initial Evaluation | Initial Analysis | Detailed Analysis | Assertion Plans

| | | | |
|-----------|-------------------|------------|---|
| Step Name | Detailed Analysis | Step Index | 3 |
| Status | Blocked | | |

Check List Items

| | |
|---|---------|
| <input type="checkbox"/> Evaluation Detail Plan | Blocked |
|---|---------|

Note

The budget for evaluating the software exceeds typical allocation. It's currently estimated at \$115,000.

I've included the latest Rev of the Eval Detail document, and the RITPAGE discussions that apply.

Please advise

| | |
|---|--|
| <input type="checkbox"/> Detailed Plan | Patent Infringement Detailed Plan.doc |
| <input type="checkbox"/> Patent Infringe Detail Plan Multiple Chan (v4).doc | Patent Infringe Detail Plan Multiple Chan (v4).doc |
| <input type="checkbox"/> Access to a Nortel Switch | Open |

FIGURE 9B

Solution Configuration

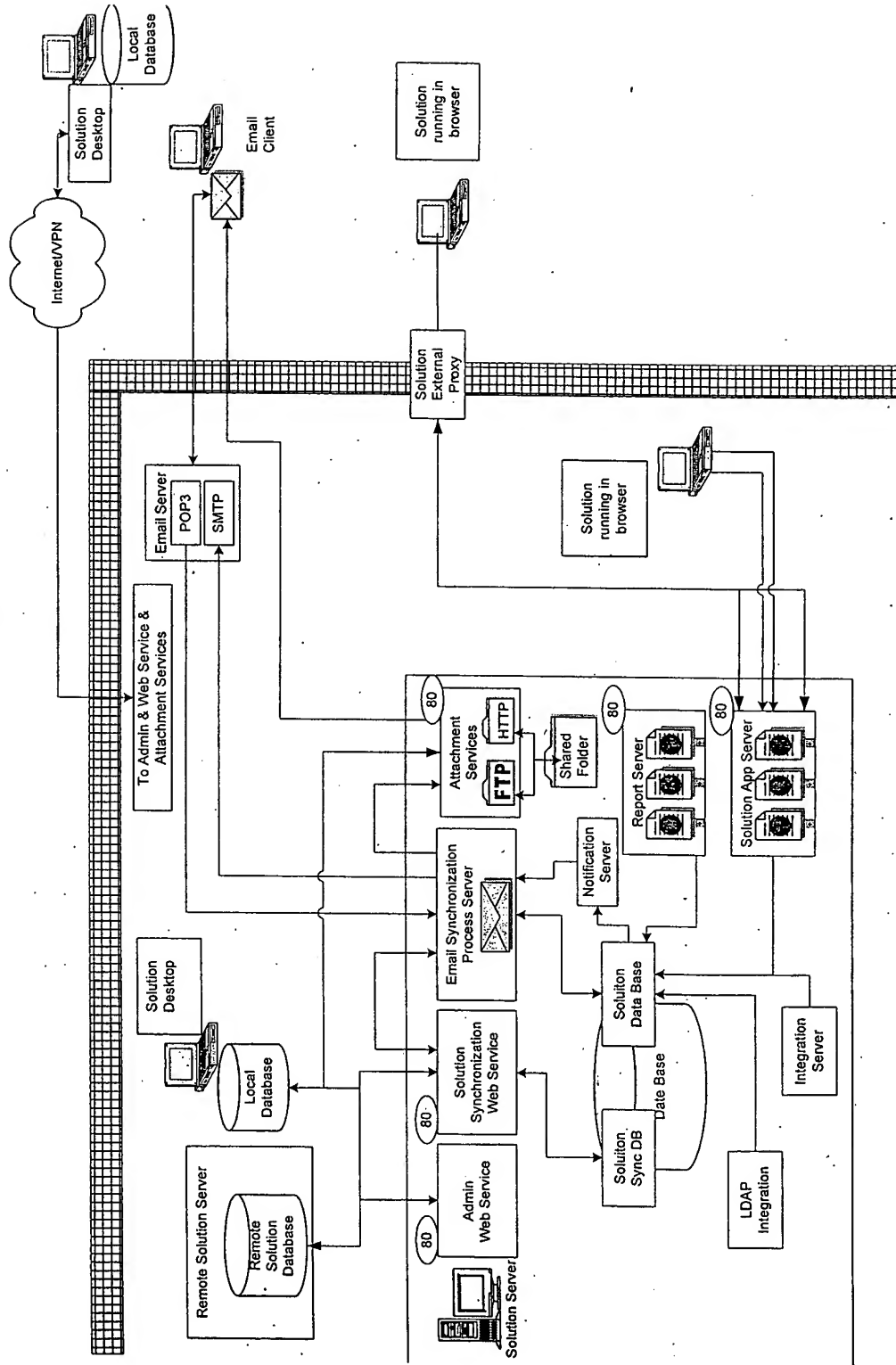


FIGURE 10

**This Page is Inserted by IFW Indexing and Scanning
Operations and is not part of the Official Record**

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

- ☐ BLACK BORDERS
- ☐ IMAGE CUT OFF AT TOP, BOTTOM OR SIDES
- ☐ FADED TEXT OR DRAWING
- ☐ BLURRED OR ILLEGIBLE TEXT OR DRAWING
- ☐ SKEWED/SLANTED IMAGES
- ☒ COLOR OR BLACK AND WHITE PHOTOGRAPHS
- ☐ GRAY SCALE DOCUMENTS
- ☐ LINES OR MARKS ON ORIGINAL DOCUMENT
- ☐ REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY
- ☐ OTHER: _____

IMAGES ARE BEST AVAILABLE COPY.

As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.